

After hours care in Canterbury

In Canterbury you can phone your own general practice team 24/7 for free health advice. If you need to see a health professional outside normal business hours, the following services are available:

24 Hour Surgery	24 hours, every day	Cnr Bealey Ave/ Colombo Street	+64 (0)3 365 7777
Riccarton Clinic	8am to 8pm every day	4 Yaldhurst Road	+64 (0)3 343 3661
Moorhouse Medical Centre	8am to 8pm every day	3 Pilgrim Place just off Moorhouse Ave	+64 (0)3 365 7900
Linwood After Hours Surgery	9am to 8pm Mon – Fri 10am to 4pm Sat & Sun	279 Linwood Ave	+64 (0)3 389 2550
Papanui After Hours Surgery	8am to 7pm Mon – Fri 9am to midday Sat	438 Papanui Road	+64 (0)3 352 9053

In emergencies

If it is an emergency dial 111

Christchurch Hospital Emergency Department	24 hours, every day	
Psychiatric emergency Mental Health Services	24 hours, every day	+64 (0)3 364 0482 or freephone 0800 920 092

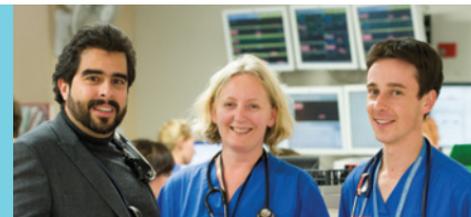
Canterbury
District Health Board
Te Pōari Hauora o Waitaha



christchurchpho

Version 1 2013

IMPORTANT HEALTH CARE ADVICE FOR PEOPLE NEW TO CANTERBURY



This brochure has been developed to help people new to the Canterbury area understand their eligibility for publicly funded health services. Please note that 'publicly funded' does not necessarily mean free, and a co-payment may be required.

Residents of NZ, Australia, & the UK

NZ citizens and permanent residents who don't normally live in Canterbury

If you intend to live predominantly in Canterbury you are encouraged to enrol with a Canterbury general practice. If you are not enrolled with a general practice team, you will be charged a 'casual' rate for general practice team consults which will be more than you'd normally pay.

Residents of United Kingdom and Australia

The New Zealand Government has reciprocal (exchange) health care agreements with the United Kingdom (including Northern Ireland) and Australia. This means if you are a citizen of these countries, you are entitled to acute hospital care. Please note that some services are not free and require you to make a payment at the time of treatment. For more information on eligibility for publicly funded health services go to www.health.govt.nz



Residents of other countries

If your work visa is for less than two years

You are not eligible for publicly funded health services (apart from accident cover through ACC) and you are therefore strongly encouraged to hold medical insurance. If you require health care in Canterbury, you will need to provide details of that insurance to the health professional treating you. If you don't have medical insurance and your employer does not have any for you, you will be charged the full cost of health services.

Accident cover

ACC (Accident Compensation Corporation) provides comprehensive, no-fault cover for all New Zealanders and visitors to New Zealand.

This scheme covers injuries occurring in New Zealand no matter where you are or what you're doing – as long as it is sustained as an accident, as a result of medical treatment or from sexual assault or abuse. Please note that a co-payment may be required for ACC funded care.

ACC also provides financial assistance if you lose income, become disabled, or die as a result of an accident. For more information go to www.acc.co.nz

If you have a two year work permit or have recently obtained New Zealand residency

You are entitled to the same level of publicly-funded care as New Zealand citizens. Please be aware that not all services are free. You should consider registering with a general practice – doing so can reduce the cost of your care. Please make sure you are clear about what you may need to pay before agreeing to treatment.

Register with a general practice (family doctor)

Perhaps the single most important thing you can do to look after your health is to register with a general practice team before you need health care. Your general practice team should be your first point of contact for health advice or care, unless it is an emergency.

In Canterbury you can ring your general practice 24 hours a day, seven days a week, for free health care advice.

For a list of general practice teams go to www.canterbury.webhealth.co.nz



The Canterbury Health System aims to provide the right care in the right place at the right time. As part of this strategy, we provide you with quality healthcare close to your home in a way that allows you to play an active role in managing your own health, assisted by community health professionals. These include your general practice team, community pharmacy, dentists, community nurses, and physiotherapists all working together to keep you well and ensure that hospital and specialist care services are available for people who really need them.